## **CURRICULUM VITAE**

### **Mohamed Gamal Aboelmaged**

Professor College of Business Administration University of Sharjah

### Ph.D. in Management Science, Lancaster University, United Kingdom MA in Public Policy & Administration, International Institute of Social Studies, Erasmus University Rotterdam, The Netherlands

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### Academic Profile:

- Experienced Professor with a demonstrated history of working in the higher education industry since 1990. M.G. Aboelmaged has a PhD in Management Science from Lancaster University, UK, and MA in Public Policy & Administration from the International Institute of Social Studies, Erasmus University Rotterdam, The Netherlands. Currently, he is a Professor of Management at University of Sharjah, UAE. His research interests include innovation adoption and sustainability. His work has been published in top international journals with top publishers such as International Journal of Information Management (Elsevier), Journal of Knowledge Management (Emerald), Journal of Cleaner Production (Elsevier), Information Processing & Management (Elsevier), Production Planning & Control (Taylor & Francis), International Journal of Medical Informatics (Elsevier), Journal of Manufacturing Technology Management (Emerald), Industrial Management and Data Systems (Emerald), Accountability in Research (Taylor & Francis), International Journal of Quality and Reliability Management (Emerald), International Journal of Productivity and Performance Management (Emerald), Measuring Business Excellence (Emerald), Business Process Management Journal (Emerald), Information Development (Sage), and IEEE conferences.
- The Stanford University List of the World's Top 2% cited Scientists in 2019 (Business & Management)
  - https://elsevier.digitalcommonsdata.com/datasets/btchxktzyw/2

[Table-S7-singleyr-2019]

- The Stanford University List of the World's Top 2% cited Scientists in 2020 (Business & Management)
  - <u>https://elsevier.digitalcommonsdata.com/datasets/btchxktzyw/3</u>
     [Table\_1\_Authors\_singleyr\_2020\_wopp\_extracted\_202108]
  - News clip: <u>https://www.sharjah24.ae/ar/Articles/2020/12/08/KMA381</u>
- Secured nearly Dh 300,000 of Competitive Research Grants
- Awarded the Sharjah Islamic Bank (UAE) Best Research Award 2022
- Awarded the best Research Award in 2006, 2012, 2018 and 2019 by Cultural & Scientific Association, Dubai, UAE. <u>https://www.albayan.ae/five-senses/mirrors/2019-05-27-1.3570627</u> <u>http://nadwa.org/arabic/index.php/media-center/643-2019-06-12-06-13-25</u>
- Active external referee for the assessment of academic promotion files and verified reviewer of more than 430 research papers in top journals <u>https://www.webofscience.com/wos/author/record/I-8345-2019</u>
- Professor of Management and former Vice Dean of the College of Business Administration (AACSB), University of Sharjah, UAE, with a demonstrated history of working in the higher education industry for more than 20 years. Has a PhD in Management Science from Lancaster University, UK, and MA in Public Policy & Administration from the International Institute of Social Studies, Erasmus University Rotterdam, Netherlands.

### **Google Scholar Profile**

https://scholar.google.co.uk/citations?hl=en&user=aAksIsYAAAAJ&view\_op=list\_works

Scopus Profile https://www.scopus.com/authid/detail.uri?authorId=30367449100

Orcid Profile

### **ResearchGate Profile**

https://www.researchgate.net/profile/Mohamed Gamal Aboelmaged Web of Science Reviewer Profile https://www.webofscience.com/wos/op/peer-reviews/summary

## [I] ACADEMIC/PROFESSIONAL PARTICULARS

### A) Academic Qualifications

- Ph.D. in Management Science (2001), The Management School, Lancaster University, United Kingdom
- MA in Public Policy & Administration (1995), International Institute of Social Studies (IISS), Erasmus University Rotterdam, The Netherlands
- Bachelor of Business Adm. (Excellent with Honor Degree) (1990), Faculty of Commerce, Ain Shams University, Cairo, Egypt

### B) Academic Honors and Awards

- Awarded the Sharjah Islamic Bank Best Research Award 2022
- The Stanford University List of the World's Top 2% cited Scientists in 2019 and 2020 (Business & Management) https://www.sharjah24.ae/ar/Articles/2020/12/08/KMA381
  - 2019 Rank <u>https://elsevier.digitalcommonsdata.com/datasets/btchxktzyw/2</u> [Table-S7-singleyr-2019]
  - 2020 Rank <u>https://elsevier.digitalcommonsdata.com/datasets/btchxktzyw/3</u> [Table\_1\_Authors\_singleyr\_2020\_wopp\_extracted\_202108]
- Best Research Award 2019 by Cultural & Scientific Association and Al Owais Award for Scientific Invention, Dubai. The paper titled "E-waste recycling among young adults in the United Arab Emirates" (Dh 30,000) <u>https://www.albayan.ae/five-senses/mirrors/2019-05-27-1.3570627</u> <u>http://nadwa.org/arabic/index.php/media-center/643-2019-06-12-06-13-25</u>
- College of Business Administration, Sharjah University, End of Year Award, 2017/2018
- Best Research Award 2018 by Cultural & Scientific Association and Al Owais Award for Scientific Invention, Dubai. The paper titled "Eco-Innovation in the United Arab Emirates' Hotels An Empirical Study of Key Determinants and their Direct and Indirect Effects on Hotel Performance" (Dh 30,000) <u>http://nadwa.org/arabic/index.php/media-center/525-2018-03-19-05-53-46</u> <u>http://nadwa.org/arabic/index.php/alowais-winners/item/95-2018</u>
- Best Research Award 2012 by <u>Cultural & Scientific Association and Al Owais Award</u> <u>for Scientific Invention, Dubai.</u> The paper titled "Teleworking Phenomenon in UAE: An Empirical Study" (Dh 20,000)

http://www.alkhaleej.ae/portal/c28e86c4-3bfe-4e40-a1a5-c2d89e917234.aspx

AGU University Award for Research Excellence 2012, AGU University, Dubai, UAE

- Best Research Award 2006 by <u>Cultural & Scientific Association and Al Owais Award</u> for <u>Scientific Invention</u>, <u>Dubai</u>. The paper titled "Online Shopping in UAE: A Comparative Study between Buyers and Shoppers" (Dh 20,000) http://www.alittihad.ae/details.php?id=63104&y=2006&article=full
- Fellowship from Friedrich Naumann Seminar, International Academy of Leadership, Germany for Training Program in Leadership (2002)
- Scholarship from Egyptian Government (EGS Egypt) for conducting PhD in Management Science in UK (1997-2001)
- Fellowship from The Netherlands Fellowship Program (NFP), The Netherlands for conducting MA in Public Policy and Administration. (1993 -1995)

## C) Membership of Professional Bodies

- Institute for Operation Research and Management Science, USA
- MSOM Service Management (Regular Member)
- MSOM Supply Chain Management (Regular Member)
- MSOM Sustainable Operations (Regular Member)

## D) CAREER

- 2020 Present
  - Professor of Management, University of Sharjah, UAE
- 2019 2021
- Vice Dean, College of Business Administration, University of Sharjah, UAE June 2020 September 2020
- Acting Dean of College of Business Administration, University of Sharjah, UAE June 2019 September 2019
- Acting Dean of College of Business Administration, University of Sharjah, UAE 2016 2020
  - Associate Professor of Management, University of Sharjah, UAE

- Associate Professor of Management, College of Business Studies, AGU University, Dubai, UAE (2010 – 2016)
- 2007 2010
  - Head of Management Department & Associate Professor of Management, College of Business Adm., Ajman Univ. of Science and Technology, UAE
- 2003 2007
  - Assistant Professor of Management, College of Business Adm., Ajman Univ. of Science and Technology, UAE

### Adjunct Academic Appointments

- Ajman Univ. of Science and Technology (2010 2011)
- University of Dubai, Dubai, UAE (2005 2006 & 2007 2008)
- University of Lancaster, School of Management, UK (1999 2000)

<sup>2010 - 2016</sup> 

### **Other positions**

- Professor of Management (2013-2017), Faculty of Commerce, Ain Shams University, Cairo, Egypt
- Associate Professor of Management (2007 2013), Faculty of Commerce, Ain Shams University, Cairo, Egypt
- Assistant Professor of Management (2001 2007), Faculty of Commerce, Ain Shams University, Cairo, Egypt
- Lecturer of Business Administration (1996 2001), Faculty of Commerce, Ain Shams University, Cairo, Egypt.
- Teaching and Research Assistant of Business Administration (1990 1996), Faculty of Commerce, Ain Shams University, Cairo, Egypt

### [II] TEACHING

Introduction to Business (UG) Strategic Management (UG & PG) Business Analysis (UG) Decision Analysis (PG) Operations and supply Chain Management (UG & PG) Managing Change and Innovation (UG) Creative Thinking and Problem Solving (UG) Research Methods and Statistics (PG) Total Quality Management (UG) Human Resource Management (UG & PG) Selected Topics in Management (UG & PG) Strategy and Competitive Advantage (UG & PG) People and Culture (PG) Graduation Project/Management (UG) Cross-Cultural Management (PG) Operations Management (UG & PG) Supply Chain Management (UG & PG) Project Management (UG & PG) Business Research Methods (UG & PG)

### [III] RESEARCH

### A) <u>Research Interests</u>

- Innovation Management
- Sustainability
- Supply Chain Management
- Quality Management
- Knowledge Management
- Organizational Behavior
- Enterprise Systems

Citation Sources Google Scholar https://scholar.google.co.uk/citations?hl=en&user=aAksIsYAAAAJ&view\_op=list\_works Scopus https://www.scopus.com/authid/detail.uri?authorId=30367449100 ResearchGate https://www.researchgate.net/profile/Mohamed\_Gamal\_AboeImaged Mendeley https://www.mendeley.com/profiles/mohamed-aboeImaged2/?viewAsOther=true Orcid Profile bttp://orcid.org/0000-0002-6351-0724 Publons Reviewers Profile https://publons.com/researcher/1394211/mohamed-gamal-aboeImaged/

## B) <u>Research Project Grants</u>

- Aboelmaged, M. and Mouakket, S. (Research project 2202150319) (2022) Determinants of Problematic smartphone use in remote work arrangement during Covid-19: The role of gender, *Competitive Research Grant*, University of Sharjah, UAE (DH 54, 000).
- Aboelmaged, M. and Al-Taie, M (Research project 2203030430) (2022) Effect of servant leadership on the employees' green performance through trust: The moderating role of employee green values and green climate *Competitive Research Grant*, University of Sharjah, UAE (DH 42,000).
- Aboelmaged, M. and Haj Salem, N (Research project 2203030426) (2022) Understanding the Motives and Barriers of Fair Trade Consumption in the UAE, *Competitive Research Grant*, University of Sharjah, UAE (DH 54, 000).
- Aboelmaged, M. and Battour, M (Research project 2203030424) (2022) Fostering Tourism Entrepreneurship Performance in UAE, Competitive Research Grant, University of Sharjah, UAE (DH 59, 000).
- Aboelmaged, M and Alshurideh M (Research Project 2203030425) (2022) Determinants of pro-health behavior during Coronavirus Pandemic in the context of emerging economies. *Competitive Research Grant*, University of Sharjah, UAE (DH 72, 000).
- Aboelmaged, M. and Mouakket, S. (Research project 1801110229) (2019) Drivers and outcomes of green information technology adoption: an empirical study in the UAE context, *Competitive Research Grant*, University of Sharjah, UAE (DH 43, 000).

## C) <u>Refereed Publications</u>

- Aboelmaged, M., Alhashmi, S. M., Hashem, G., Battour, M., Ahmad, I., & Ali, I. (2023). Unveiling the path to sustainability: two decades of knowledge management in sustainable supply chain–a scientometric analysis and visualization journey. *Benchmarking: An International Journal*. ahead-of-print. <a href="https://doi.org/10.1108/BIJ-02-2023-0104">https://doi.org/10.1108/BIJ-02-2023-0104</a> [Scopus 9.7 SJR Q1 IF: 5.6 ABDC: B].
- Ali, I., Aboelmaged, M., Govindan, K., & Malik, M. (2023). Understanding the key determinants of IoT adoption for the digital transformation of the food and beverage industry. *Industrial Management & Data Systems*. Vol. 123 No. 7, pp. 1887-1910. <u>https://doi.org/10.1108/IMDS-02-2022-0082</u> [Scopus 8.3 SJR Q1 IF: 5.5 ABDC: A].

Mady, K., Battour, M., **Aboelmaged**, **M**., & Abdelkareem, R. S. (2023). Linking internal environmental capabilities to sustainable competitive advantage in manufacturing SMEs: The mediating role of eco-innovation. *Journal of Cleaner Production*, 417, 137928. [Scopus 18.5 - SJR Q1 – IF: 11.1 ABDC: A]. https://www.sciencedirect.com/science/article/pii/S0959652623020863

- Shah, S. F., Zervopoulos, P. D., & **Aboelmaged**, **M**. (2023). Sustainable Performance Measurement: An Application to the US Car Industry. Advances in Science and Technology, 129, 63-76.
- Hashem, G., & Aboelmaged, M. (2023). Leagile manufacturing system adoption in an emerging economy: an examination of technological, organizational and environmental drivers. *Benchmarking: An International Journal*. Ahead of Print. [Scopus 9.7 - SJR Q1 – IF: 5.6 ABDC: B]. <u>https://www.emerald.com/insight/content/doi/10.1108/BIJ-03-2022-0199/full/html</u>
- Aboelmaged, M., Mouakket, S., & Ali, I. (2023). A scientometric analysis of digital library adoption over the past 30 years: Models, trends, and research directions. *Journal of Librarianship and Information Science*, Ahead of Print. 09610006231161143. [Scopus 4.1 SJR Q1] https://journals.sagepub.com/doi/abs/10.1177/09610006231161143
- Aboelmaged, M., Bani-Melhem, S., Al-Hawari, M., Ali, I. (2023), Product innovation research over the past 60 years: A bibliometric analysis of intellectual structure and emergent trends. *Benchmarking: An International Journal*. Ahead of Print. <u>https://doi.org/10.1108/BIJ-09-2022-0595</u> [Scopus 9.7 - SJR Q1 – IF: 5.6 ABDC: B].

- Mouakket, S. and Aboelmaged, M. (2022), "Drivers and outcomes of green information technology adoption in service organizations: an evidence from emerging economy context", *Journal of Science and Technology Policy Management*, Vol. 13 No. 4, pp. 898-924. [Scopus 6.5 – SJR Q2] <u>https://www.emerald.com/insight/content/doi/10.1108/JSTPM-09-2020-0137/full/html</u>
- Aboelmaged, M., Ali, I., & Hashem, G. (2022). Mobile apps use for wellness and fitness and university students' subjective wellbeing. *Information Development*, 38(4), 672-687. [Scopus 4 SJR Q1]
   <a href="https://journals.sagepub.com/doi/abs/10.1177/02666669211020498?journalCo\_de=idva">https://journals.sagepub.com/doi/abs/10.1177/02666669211020498?journalCo\_de=idva</a>
- Battour, M., Noviyani, N. A., Ratnasari, R. T., Aboelmaged, M., & Eid, R. (2022). The impact of HDA, experience quality, and satisfaction on behavioral intention: empirical evidence from west Sumatra province, Indonesia Sustainability, 14(8), 4674. [Scopus 5 SJR Q1] https://www.mdpi.com/2071-1050/14/8/4674
- Ali, I., & Aboelmaged, M.. (2022). Implementation of supply chain 4.0 in the food and beverage industry: perceived drivers and barriers. *International Journal of Productivity and Performance Management* 71(4), 1426-1443.
   [Scopus 4.9 - SJR Q1] <u>https://www.emerald.com/insight/content/doi/10.1108/IJPPM-07-2020-0393/full/html</u>
- Mouakket, S., & Aboelmaged, M. (2021). Factors influencing green information technology adoption: A multi-level perspective in emerging economies context. *Information Development*, 02666669211048489. [Scopus 4 SJR Q1] <a href="https://journals.sagepub.com/doi/full/10.1177/02666669211048489">https://journals.sagepub.com/doi/full/10.1177/02666669211048489</a>
- Ali, I., Sultan, P., & Aboelmaged, M. (2021). A bibliometric analysis of academic misconduct research in higher education: Current status and future research opportunities. *Accountability in Research*, 28(6), 372-393. [Scopus 3.1 SJR Q1] <a href="https://www.tandfonline.com/doi/abs/10.1080/08989621.2020.1836620">https://www.tandfonline.com/doi/abs/10.1080/08989621.2020.1836620</a>
- Aboelmaged, M., Hashem, G., & Mouakket, S. (2021). Predicting subjective wellbeing among mHealth users: a readiness-value model. International Journal of Information Management, 56, 102247. [Scopus 28.8 - SJR Q1] https://www.sciencedirect.com/science/article/pii/S0268401220314468

- Aboelmaged, M. (2021). E-waste recycling behaviour: An integration of recycling habits into the theory of planned behaviour. *Journal of Cleaner Production*, 278, 124182. [Scopus 18.5 SJR Q1 IF: 11.1 ABDC: A].
- <u>https://www.sciencedirect.com/science/article/pii/S095965262034227X?casa\_t\_oken=W5oewntEt8gAAAAA:gOv\_LgnX50Mf0rZR4h0Yv8BhOfxzCg16tYvzVY6dAiRZ\_BfArgW\_pSAgksnRaX9pcVo4nGnpiQUw</u>
- Aboelmaged, M., & Mouakket, S. (2020). Influencing models and determinants in big data analytics research: A bibliometric analysis. *Information Processing & Management*, 57(4), 102234. [Scopus 11 SJR Q1] https://www.sciencedirect.com/science/article/pii/S0306457319313366
- Aboelmaged, M. G. (2020). Acceptance of e-waste recycling among young adults: an empirical study. *In 2020 IEEE Conference on Technologies for Sustainability* (SusTech) 23-25 April 2020, Santa Ana, CA, USA, (pp. 1-6). IEEE. [Scopus Indexed Conf.] <u>https://ieeexplore.ieee.org/abstract/document/9150485</u>
- Aboelmaged, M. (Corresponding Author) & Hashim, G., (2019). "Absorptive capacity and green innovation adoption in SMEs: The mediating effects of sustainable organisational capabilities", *Journal of Cleaner Production*, Vol. 220, 853-863 [Scopus 18.5 SJR Q1 IF: 11.1 ABDC: A].
- <u>https://www.sciencedirect.com/science/article/pii/S0959652619305396?casa\_token=d</u> <u>tsJkwpbYAAAAAA:eluXaIY7-PU8LTIAHIIn-</u> <u>a\_zzwJFvIR6cezrPdwCMj2stF58SSPTH5CUMU2QSINtLqtX5ChGZqXd</u>
- Aboelmaged M. (2019), "The role of absorptive knowledge capacity and sustainable capabilities in adopting green innovation", accepted paper, *The* <u>International Conference of the IEEE Technology and Engineering Management</u> <u>Society, TEMSCON 2019</u>, June 12-14, 2019, Atlanta, USA [Scopus Indexed Conf.]
- Aboelmaged, M. (Corresponding Author) & Hashim, G., (2018). "RFID Application in Patient and Medical Asset Operations Management: A TOE Perspective into Key Enablers and Impediments", *International Journal of Medical Informatics*, Vol. 118, pp. 58-64
   [Scopus: 3.76 – SJR: Q1 - ABDC: A]

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 Aboelmaged, M. (2018), "Direct and indirect effects of eco-innovation, environmental orientation and supplier collaboration on hotel performance: an empirical study", *Journal of Cleaner Production*, Vol. 184, pp. 537-549
 [Scopus 18.5 - SJR Q1 – IF: 11.1 ABDC: A]. https://www.sciencedirect.com/science/article/pii/S0959652618305110?casa\_token=d bYnE1Ni4j8AAAAA:tcjFIM\_L2PwLHonPN29XtrcXZb82QaLGWaYVEBB0eVTc4mOEHgf8Tgv S43Fhm8OMEUCEYIKycnoL

- Aboelmaged, M. (2018), Knowledge sharing through enterprise social network (ESN) systems: Motivational drivers and their impact on employees' productivity, *Journal of Knowledge Management*, Vol. 22 No. 2, pp. 362-383.
   [Scopus 10.3 - SJR Q1 - ABDC: A]. https://www.emerald.com/insight/content/doi/10.1108/JKM-05-2017-0188/full/html?casa\_token=8xdl39HHLToAAAAA:ftavAW-Wycp5yBJLECMAYGVTChOZ0wLsjpdk\_xR3tvClq2YX85TmhRGEpSjzUWlvfmgUxF5ARDFU2yF EYOv0iwIPzynjN55TvgBTEpVw2OXnOqo\_Aepw
- Aboelmaged, M. (2018), "Predicting the Success of Twitter in Healthcare: A Synthesis of Perceived Quality, Usefulness and Flow Experience by Healthcare Professionals", *Online Information Review*, Vol. 42 No. 6, pp. 898-922
   [Scopus 3.6 - SJR Q1 - ABDC: B]

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- Aboelmaged, M. (2018) "Drivers of sustainable manufacturing practices in Egyptian SMEs and their impact on competitive capabilities: A PLS-SEM model", *Journal of Cleaner Production*, Vol. 175, pp. 207-221
   [Scopus 18.5 - SJR Q1 – IF: 11.1 ABDC: A]. <a href="https://www.sciencedirect.com/science/article/pii/S0959652617329839?casa\_token=k">https://www.sciencedirect.com/science/article/pii/S0959652617329839?casa\_token=k</a> <a href="https://www.sciencedirect.com/science/article/pii/S0959652617329839?casa\_token=k">https://www.sciencedirect.com/science/article/pii/S0959652617329839?casa\_token=k</a>
- Aboelmaged M. (2018), "Green Innovation Adoption: The Role of Absorptive Capacity and Sustainable Capabilities", accepted paper IEEM18-P-0355, the 2018 IEEE International Conference on Industrial Engineering and Engineering Management (IEEM2018), 16 to 19 Dec., 2018, Bangkok, Thailand [Scopus Indexed Conf.]
- Mouakket, S. and Aboelmaged, M. (2019), "Drivers and outcomes of green information technology adoption: an empirical study in the UAE context", *Towards Social Responsibility, Innovation, and Sustainable Business Conference, University of Sharjah, UAE, March, 7th, 2019*
- Aboelmaged M. (2017), "Enablers and Impediments of RFID Implementation in Health Service Operations", *Proceedings of the 8<sup>th</sup> IEEE International Conference on Software Engineering and Service Sciences, November 24-26, 2017, Beijing, China* [Scopus Indexed] <u>https://ieeexplore.ieee.org/document/8342899</u>

- Aboelmaged, M. G. (Corresponding author), Thomas, S. and Alshikh, S. (2017). "Trends of Social Media Applications in Healthcare: A Managerial Perspective" (071115-015547), In Wickramasinghe, Nilmini (Ed.) <u>Handbook of Healthcare</u> <u>Administration and Management</u>, IGI Global, USA, pp. 428-447 [Scopus Indexed]
- Aboelmaged, M. (2017), "The Effect of Sustainable Capabilities on Eco-Innovation and Environmental Performance", World Congress on Sustainable Technologies, Dec 11-14, 2017, University of Cambridge, United Kingdom
- Aboelmaged, M. (2016), "Lean Six Sigma in Healthcare: A Review of Theory and Practice", <u>In Information Resource Management Association, *E-Health and* <u>Telemedicine: Concepts, Methodologies, Tools, and Applications (3 Volumes),</u> IGI-Global, USA, pp. 94-117
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- Aboelmaged, M. (2015), "Lean Six Sigma in Healthcare: A Review of Theory and Practice", In Edem G. Tetteh &, Benedict M. Uzochukwu (Eds.), *Lean Six Sigma* <u>Approaches in Manufacturing, Services, and Production, IGI – Global, USA</u>, pp. 231-261 [Scopus Indexed]
- Aboelmaged, M. (Corresponding author) and Ahmed, I (2015) "Adoption of Supply Chain Sustainability in Developing Countries: An Empirical Investigation" In Palmer, D. (Eds), <u>Handbook of Research on Business Ethics and Corporate</u> <u>Responsibilities</u>, IGI Global, USA, pp. 420 – 443 [Scopus Indexed]
- Aboelmaged, M., Ramzy, M. & Gebba, T (2015) "Towards a Citizen-Centric E-Government Service Index (CCESI) Model: Developments and Impediments within the Egyptian Context" In Dolicanin, C., Kajan, E., Randjelovic, D. and Stojanovic, B. (Eds.), *Handbook of research on Democratic Strategies and Citizen-Centered E-Government Services*, IGI Global, USA, pp. 374-395 [Scopus Indexed]
- Aboelmaged, M. (2015), "E-maintenance research: a multifaceted perspective", *Journal of Manufacturing Technology Management*, Vol. 26 No. 5, pp. 606-631, [Scopus 8.4 - SJR Q1 - ABDC: B] <u>https://www.emerald.com/insight/content/doi/10.1108/JMTM-02-2013-</u> <u>0009/full/www.sics.se/~aho/tor/Aditya Parida ToR-091202.pdf</u>
- Aboelmaged, M. (2014) "Predicting e-readiness at firm-level: An analysis of technological, organizational and environmental (TOE) effects on e-maintenance readiness in manufacturing firms, *International Journal of Information Management*, Vol. 34 No. 5, pp. 639–651 [Scopus 18.1 SJR Q1 ABDC: A\*]

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- Aboelmaged, M. (2014), "Linking operations performance to knowledge management capability: the mediating role of innovation performance", *Production Planning & Control: The Management of Operations,* Vol. 25, No. 1 pp. 44-58 [Scopus 8.2 - SJR Q1 - ABDC: B] https://www.tandfonline.com/doi/abs/10.1080/09537287.2012.655802?casa\_token=5 wHyinA\_FCIAAAAA:Y719TeuLGa-Lf4IIIy8-2azYF2p\_VVXGdo6s3NczYDCO\_el673D1UDZjiwUGVu3SngUr-Hju99Hzp7Q
- Aboelmaged, M. (2014), "A Stakeholder Perspective of Sustainable Supply Chain Management: Evidence from a Developing Country", In Wang, J. (Ed.), <u>Management Science, Logistics, and Operations Research</u>, IGI Global, USA, pp. 139-166 (IGI – Global, USA) [Scopus Indexed]
- Aboelmaged, M. (2011), "Human Recourses Challenges in The New Millennium", paper presented in the *Annual Emirates' Conference for Human Resources Development*, (March 28, 2011), United Arab Emirates
- Aboelmaged, M. (Corresponding Author) and El Sabbagh, S (2012), "Factors influencing perceived productivity of Egyptian teleworkers: an empirical study", Measuring Business Excellence, Vol. 16 No. 2, pp. 3 22 [Scopus 2.5 SJR Q2 ABDC: B]
   https://www.emerald.com/insight/content/doi/10.1108/13683041211230285/f

ull/html?fullSc=1

- Aboelmaged, M. (2012), "Harvesting organizational knowledge and innovation practices: An empirical examination of their effects on operations strategy", *Business Process Management Journal*, Vol. 18 No. 5, pp. 712-734 [Scopus 4.8 SJR Q1 ABDC: B]
   https://www.emerald.com/insight/content/doi/10.1108/14637151211270126/f
   ull/html?casa\_token=cNkhbkmNuTUAAAAA:BFtOMFQcf HrDQ\_Kq4Bubpfq9tab13q4INAM66GCPXg4Hi3JFBwT4wMmpkrAzSFPg0tfIPkxBw
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<u>qeNjG\_NYBthpOobcgrEnnd5J-</u> KTPPj9jisezNApPgAGgKBzYfl\_41Zi8vekPOUwQskkhDi1E5SSQt09GXOOIfQ\_

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- Aboelmaged, M. & Tunca MZ (1999), "Electronic Commerce: Real Crisis in a Virtual Context," *Proceedings of the 4th Annual Conference on Crisis and Disaster Management* (Oct. 30-31, 1999), Ain Shams University, Cairo, Egypt
- Aboelmaged, M. (Corresponding author) & Hoec C Hee (1999), "Franchising Crisis Management: An Exploratory Case Study," *Proceedings of the 4th Annual Conference on Crisis and Disaster Management* (Oct. 30-31, 1999), Ain Shams University Cairo, Egypt
- Aboelmaged, M. (1996). "Problems of Providing Health Services when Disaster Strikes," *Proceedings of the First Annual Conference on Crisis and Disaster Management*, (Oct.12-13, 1996), Ain Shams University, Cairo, Egypt

## [IV] Service

### A) University Service

- Vice Dean of College of Business Administration, University of Sharjah, UAE (2019 2021)
- Acting Dean of College of Business Administration, University of Sharjah, UAE (2019 & 2020)
- University of Sharjah, UAE (Sept. 2016 Present)
  - Member of University Research Ethics Committee. Chancellor's Decision No. (240) 2022/2023 [University Level]. 2023 - Present
  - Member of the Faculty Grievance Committee Chancellor's Decision No. (272) 2022/2023 [University Level]. 2023-Present
  - Member of the Housing Committee Chancellor's Decision No. (25) 2022/2023 [University Level]. 2022 - 2023
  - Chair of the Scientific Research and Seminars Committee [College Level], 2023 Present.
  - Member of the University Research Board (URB) Chancellor's Decision No.
     (3) 2021/2022 and No. 156 2022/2023 [University Level]. 2021-Present
  - Member of Curriculum Committee [College Level], 2020 Present
  - Member of College Council, [College Level], 2019
  - Member of Executive Council, [College Level], 2019
  - Member of Graduate Programs Admission & Student Affairs Committee, [College Level], 2019 Present
  - Member of Graduate Programs Committee, [College Level], 2019 Present

- Member of Faculty Recruitment and Renewal Committee, [College Level], 2019 Present
- Member of Accreditation and Assessment Committee, [College Level], 2019

   Present
- Member of College Strategic Planning Committee, [College Level], 2019 Present
- Member of Research and Seminar Committee, [Department Level], 2019 Present, [Department Level], 2019 Present
- Chair of Students Affairs Committee, [Department Level], 2019 Present
- Member of Recruitment Committee, [Department Level], 2019 Present
- Chair of The Scientific and Award Committee, 1<sup>st</sup> College of Business Administration Symposium, Towards Social Responsibility, Innovation, and Sustainable Business, University of Sharjah, UAE, March, 7th, 2019
- Member of the Faculty Grievance Committee [University Level], 2018 2019
- Co-Director of International Relations for the College of Business Administration.
- Coordinator and the department representative of the Logistics and Supply Chain Management Program, , [College Level], 2019 Present
- Member of the Graduate Programs Admission & Student Affairs Committee [College Level], 2018 2019
- Member of the Promotion Committee [Department Level], 2018 2019
- Member of Recruitment Committee [Department Level], 2018 –2019
- Member of the Research and Seminar Committee [Department Level], 2018 2019
- Presenting a workshop titled "creativity toolbox for product innovation" during the UAE innovation month, 18 Feb. 2018.
- Leading a team to prepare a Feasibility Report Proposing Bachelor of Science in Business Administration Program at the Khorfakkan Campus, College of Business Administration, University of Sharjah. March 2018
- Member of Student Affairs and Training Committee [College Level], College of Business Administration, 2017-2018
- Member of Cultural and Social Activities Committee [College Level], College of Business Administration, 2017-2018
- Participating in the University of Colorado visit to COBSRepresenting COBS and exploring programs and facilities 3<sup>rd</sup> Jan 2018
- Coordinating with Sharjah Economic Development & University of Sharjah's "Knowledge-based Economy initiatives" 2016 - 2017
- Member of the Assessment Committee 2016 2017
- Member of the Research and Seminar Committee 2016-2017
- Representing the college of business in the Roundtable discussion during the International Forum on Innovation and Entrepreneurship (13 – 15 March, 2017)

### **Other Services**

- Convener of Academic Integrity and Student Code Violations Committee, University Level [2012-2016]
- Convener of Research and Case Writing Committee [2010 2016]
- Member of Faculty Selection Committee [2012-2016]
- Member of MBA Committee [2010 2014]
- Member of Social and Student Affairs Committee [2011–2012]
- Chair of Management Department [2004 2009].
- Research, Information and Training Council [2008 2010].
- Training and Continuous Education Council [2004 2010].
- Graduate Student Committee
- Program Evaluation & Development Council [2004- 2005] and [2008 to 2009].
- Acting Dean of the College of Business Administration, Ajman University (Summer 2004)

## B) <u>Professional Service and Committees</u>

- Member of the Environmental Research Team. Office the Minster of Climate Change and Environment, United Arab Emirates. 2023 - Present
- Member of the Scientific Committee of the Sharjah Award for the Best Doctoral Dissertations in Administrative Sciences in the Arab World
- Member of UAE Centennial 2071: Education and Human Capital Roadmap, 2020 -Present
- Member of the Scientific Committee of the Sharjah Award for the Best Doctoral Dissertations in the Administrative Sciences in the Arab World (2022 – Present)
- Member of the Scientific Committee of the International Conference on Social Dynamics After Covid -19, College of Arts, Humanities & Social Sciences, University of Sharjah (2022)
- Member of the Organizing Committee and Judge at the International Forum on Innovation and Entrepreneurship, University of Sharjah and Sharjah Chamber of Commerce, 2022
- Judge of the Youth Sustainability Competition, UAE, 2022
- Sustainability circle leader- purchasing and supply chain, [University Level], Jan 2019 – 2021
- External Reviewer for Master Programs in Business Colleges, appointed by Department of Program Supervision, Ministry of Higher Education, Sultanate of Oman.
- External Reviewer of the Bachelor Program in Supply Chain Management, LuSail University, Qatar.
- External referee for the assessment of research proposals [Deanship of Research, King Fahd University of Petroleum and Minerals (KFUPM), Kingdom of Saudi Arabia.
- Active external referee for the assessment of promotion file (research) from assistant professor to associate professor, and from associate professor to full professor

- Member of the Scientific Committee of the Third Arab International Conference on Strategic Awareness and Governance, which will be held at the Middle East University, Amman, Jordan, on December 6-7, 2021
- Member of the Scientific Committee of The International Conference on Smart Business Technologies, Portugal
- Chair of The Scientific and Award Committee, 1st College of Business Administration Symposium, Towards Social Responsibility, Innovation, and Sustainable Business, University of Sharjah, UAE, March 7th, 2019
- Member of The Scientific Committee, International Conference on Water, Informatics, Sustainability and Environment (iWISE 2019), Carleton University, Ottawa, Canada. August 7-9, 2019.
- Member of The Scientific Committee, International Conference on Water, Informatics, Sustainability and Environment (iWISE 2014) (Scientific Committee, Sustainability Dimension), Canadian Museum of Civilization, Gatineau-Ottawa Canada. August 26 – 28, 2014
- Member of The Scientific Committee, International Conference on Water, Informatics, Sustainability and Environment (iWISE 2017), Carleton University, Ottawa, July 3-5, 2017.

## C) Editorial Board

- Membership of Journal Editorial Board Member of the Editorial Advisory Board of "International Journal of Quality and Reliability Management", (since 2016) (Q1 SJR Rank: Business & Management) http://emeraldgrouppublishing.com/products/journals/editorial\_team.htm?id=ij grm
- Membership of Editorial Board of "University of Sharjah Journal For Humanities And Social Sciences <u>https://spu.sharjah.ac.ae/index.php/HSS/index</u>

## D) Service as Reviewer (more than 580 Reviews)

https://www.webofscience.com/wos/op/peer-reviews/summary https://www.webofscience.com/wos/author/record/I-8345-2019



## Aboelmaged, Mohamed Gamal 🕈

(Aboelmaged, Mohamed) **Organization** (Aboelmaged, Mohamed)

University of Sharjah

Veb of Science ResearcherID: I-8345-2019

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## Verified reviews ®

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	(15) IEEE Internet of Things Journal	wos (	*****	(14) IEEE Transactions on Engineering	wos (
	(14) Information Development	wos	SPORACIO NATURE	(14) Information Systems and e-Busine	wos
SPRINCER	(13) Environment, Development and Su	wos		(13) Health Informatics Journal	wos
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	(5) European Journal of International M	wos	®	(5) Journal of Sustainable Tourism	wos
	(4) International Journal of Entrepreneu	wos	pargrave	(4) Journal of Financial Services Market	wos (
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	(3) Management Decision	wos	===== 🐨	(3) SAGE Open	wos
WILEY	(2) Asia Pacific Journal of Human Reso	wos	122	(2) Government Information Quarterly	wos
	(2) Industrial Marketing Management	WOS (	0	(2) Information Technology and People	wos
	(2) International Conference on Decision	Aid S		(2) International Journal of Six Sigma and	d Co
	(2) Journal of Medical Systems	wos	0	(2) Journal of Science and Technology	wos
USB	(1) Academy of Strategic Management Jo	ournal		(1) Annual International Conference of the	e IEE
SPRINGER	(1) Environment, Systems and Decisions			(1) International Conference on Data Anal	lytics
	(1) International Conference on e-Learning	9		(1) International Journal of Arab Culture, I	Man
	(1) Journal of Environmental and Public	wos	$\mathbb{Z}^{2}$	(1) Production and Manufacturing Rese	wos
-	(1) Sustainability	wos			

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### Sample reviewed papers

publons CV Prepared by Publons on August 1st 2021



### Mohamed Gamal Aboelmaged

https://publons.com/researcher/I-8345-2019/ Web of Science ResearcherID: I-8345-2019

Current affiliation: - University of Sharjah until present

#### Verified reviews

#### 64 REVIEWS OF 52 MANUSCRIPTS

From date range September 2020 - August 2021

Supply chain agility in third-party logistics providers: its relationship with institutional and cultural geographical traits in a developing country Reviewed: Aug 2021 for Journal of Economic and Administrative Sciences

COVID-19: Detecting Depression Signals during Stay-At-Home Period 2 rounds from Mar 2021 to Aug 2021 for Health Informatics Journal

Green sourcing in the era of industry 4.0: towards green and digitalized competitive advantages

2 rounds from Apr 2021 to Jul 2021 for Industrial Management and Data Systems

LEAN AND AGILE METRICS. LITERATURE REVIEW AND FRAMEWORK FOR MEASURING LEAGILE SUPPLY CHAIN

2 rounds from Feb 2021 to Jul 2021 for International Journal of Productivity and Performance Management

E-Health Practices and their technologies: A literature review Reviewed: Jul 2021 for SAGE Open

Performing openness: How the interplay between knowledge sharing and digital infrastructure creates multiple accountabilities 2 rounds from Feb 2021 to Jun 2021 for Journal of Strategy and Management

The Role Industry 4.0 Technologies in Mitigating Supply Chain Disruption: Empirical Evidence from the Australian Food Processing Industry 2 rounds from Feb 2021 to May 2021 for IEEE Transactions on Engineering Management

The impact of contingency fit on organisational performance: an empirical study Reviewed: May 2021 for International Journal of Productivity and Performance Management

The Language and Social Behavior of Innovators Reviewed: May 2021 for IEEE Transactions on Engineering Management

### Understanding bank employees' perception towards technology enabled banking: a developing country perspective

3 rounds from Jan 2021 to Apr 2021 for Journal of Financial Services Marketing

### Stochastic Evolutionary Game Analysis of e-Waste Recycling in Environmental Regulation from the Perspective of Dual Governance System

Reviewed: Apr 2021 for Journal of Cleaner Production

### Household Waste Management in Shanghai and its Implications for the Second-tier Cities in China

Reviewed: Mar 2021 for Journal of Cleaner Production

Sustainability in Executive Remuneration - a Missing Link Towards More Sustainable Firms? 2 rounds from Oct 2020 to Mar 2021 for Journal of Cleaner Production

## Classifying the market opportunities of the organization, according to its competitive

position, using trend analysis Reviewed: Mar 2021 for Journal of Economic and Administrative Sciences

Online communication self-disclosure and intimacy development on Facebook: the

### perspective of Uses & amp; Gratifications theory

2 rounds from Nov 2020 to Feb 2021 for Online Information Review

### Operational Performance Evaluation of E-government Microblogs Under Emergencies Based on a DEA Method

Reviewed: Feb 2021 for Online Information Review

What are the drivers and barriers for green business practice adoption for SMEs? Reviewed: Feb 2021 for Environment, Systems and Decisions

## On Secure Degrees of Freedom of the MIMO Interference Channel with Local Output

Feedback

2 rounds from Dec 2020 to Jan 2021 for IEEE Internet of Things Journal

Reviewed: Jan 2021 for Journal of Economic and Administrative Sciences

Reviewed: Nov 2020 for Journal of Economic and Administrative Sciences

Reviewed: Sep 2020 for Journal of Economic and Administrative Sciences

A holistic view on sustainability in Additive Manufacturing: A comparative empirical study Reviewed: Jan 2021 for International Journal of Production Research

Proactive environmental strategies in the hotel industry: eco-innovation, green competitive advantage, and green core competence

3 rounds from Apr 2020 to Jan 2021 for Journal of Sustainable Tourism

### The relationship between Green Operation and Sustainable Quality Performance: The Mediation Role of Environmental Technology

2 rounds from May 2020 to Jan 2021 for Journal of Environmental Planning and Management

Modeling micro-interactions in self-regulated learning: A data-driven methodology 2 rounds from Nov 2020 to Jan 2021 for International Journal of Human-Computer Studies

# Specifics of Infrastructure Supporting Innovative Entrepreneurship in Selected Regions of the Czech Republic and Poland

2 rounds from Jun 2020 to Dec 2020 for European Journal of International Management

### Linking Customer Integration and Co\_Production To Service Quality Performance: The

#### Importance of Quality Control Initiatives

Reviewed: Dec 2020 for European Journal of International Management

#### Value\_adding Impact of Accelerators on Startups' Development Reviewed: Dec 2020 for International Journal of Entrepreneurial Venturing

### Do Operational Facilitating Conditions Improve the Intention to Use Social Distancing Nudge During a Pandemic: A Case of SARS-CoV-2(COVID-19) Outbreak in India Reviewed: Dec 2020 for Government Information Quarterly

Artificial Intelligence and Speedy Trial in The Judiciary: Myth, Reality Or Need? Reviewed: Dec 2020 for Government Information Quarterly

### Cleaner Production, Environmental and Economic Sustainability of Manufacturing Firms in South Africa

Reviewed: Dec 2020 for Production and Manufacturing Research

Reviewed: Dec 2020 for Industrial Management and Data Systems

Crowdfunding Innovation for a Sustainable Future? A Systematic Literature Review and Future Research Agenda

2 rounds from Apr 2020 to Dec 2020 for IEEE Transactions on Engineering Management

Reviewed: Dec 2020 for International Journal of Quality and Reliability Management

Reviewed: Oct 2020 for International Journal of Quality and Reliability Management

Reviewed: Oct 2020 for International Journal of Quality and Reliability Management

Reviewed: Dec 2020 for International Journal of Productivity and Performance Management

Reviewed: Nov 2020 for Journal of Strategy and Management

Environmental Capabilities, Proactive Environmental Strategy and Competitive Advantage: A Natural-resource-based View of Firms Operating in India 2 rounds from Aug 2020 to Nov 2020 for Journal of Cleaner Production

Design, implementation and assessment of a more sustainable model to manage plastic

waste at sport events

2 rounds from Aug 2020 to Nov 2020 for Journal of Cleaner Production

## Predicting Technology Adoption By Bank Employees in a Developing Nation: An Indian

#### Context

Reviewed: Nov 2020 for Journal of Financial Services Marketing

Post-Pandemic Online teaching Experience at King Faisal University: a Case Study Reviewed: Nov 2020 for International Conference on e-Learning

A Strategic Management Framework for the Commercialization of Multi-Technology Renewable Energy Systems: The Case of Concentrating Solar Power in South Africa 2 rounds from Jun 2020 to Oct 2020 for IEEE Transactions on Engineering Management

Bioeconomy and Its Visions: a Systematic Review of Case Study Approaches Reviewed: Oct 2020 for Journal of Cleaner Production

The Blue Economy: Historical Evolution And Research Trend (1979-2020) Reviewed: Oct 2020 for Journal of Cleaner Production

Can low-carbon technological innovation truly improve enterprise performance? The case of Chinese manufacturing companies 2 rounds from Jul 2020 to Oct 2020 for Journal of Cleaner Production

Cloud Computing Resources: Survey of Advantage, Disadvantages and Pricing Reviewed: Oct 2020 for International Conference on Data Analytics for Business and Industry

On SDoF of the MIMO Interference Channel with Local Output Feedback for Internet of Vehicles

Reviewed: Oct 2020 for IEEE Internet of Things Journal

Value Creation Analysis: Semiconductor Intellectual Property Business Models and Dynamic

Capabilities

3 rounds from Nov 2019 to Sep 2020 for IEEE Transactions on Engineering Management

IoT Driven Resiliency with Artificial Intelligence, Machine Learning and Analytics for Digital Transformation

Reviewed: Sep 2020 for International Conference on Decision Aid Sciences and Applications

### The Intuitionistic Fuzzy Set FlowSort Methodology for Green Supplier Evaluation

Reviewed: Sep 2020 for International Conference on Decision Aid Sciences and Applications

## The Role of Packaging in Fighting Food Waste: a Systematised Review of Consumer Perceptions

2 rounds from May 2020 to Sep 2020 for Journal of Cleaner Production

## E) Invited presentations, workshops and seminars

- Moderating The Research Seminar about Research Funding Opportunities and Grant Writing", organized by The Scientific Research and Seminars Committee, College of Business Administration, September 18, 2023
- Moderating The Research Seminar about How to Publish in Impact Factor Journals, held by The Scientific Research and Seminars Committee, College of Business Administration, September 6, 2023
- تقديم محاضرة بعنوان التجربة الأولى لكتابة ورقة بحثية ، جامعة الشارقة 2022 . 9 Nov. 2028
- تقديم محاضرة بعنوان التجربة الأولى لكتابة ورقة بحثية ، جامعة الشارقة 18 Oct 2021
   Knowledge sharing Using SNS, Research Seminar, *College of Business*
- Administration, University of Sharjah (22 November 2016)
   "Human Recourses Challenges in The New Millennium", Annual Emirates' Conference for Human Resources Development, (March 28, 2011), United Arab Emirates
- "E-Government: A New Perspective", Annual Arabian Conference for Business Leaders (Dec. 23-24, 2007), Abu Dhabi, United Arab Emirates

## [V] SELF-DEVELOPMENT

### A) Participation in Training Courses and Workshops

- Utilizing AI Chatbots in Teaching & Learning, by Dr. Dr. Bassam Khuwaileh, the Institute of Leadership in Higher Education, 20 Feb 2023
- The Future of Education with AI Chatbots: Challenges, Opportunities and Implications, The Institute of Leadership in Higher Education, 8 Feb 2023
- Publishing unit and beyond, by Prof. Qassim Nasir, Chairman of the Scientific Publishing Unit, 2 Feb 2023
- 'STUDIA HUMANITATIS: The Metamorphosis of the Humanities in the Age of Modern Techno-Science?' by Prof. Nader El-Bizri, 10 Nov., 2022
- Accelerate your science research and education with JoVE, 20 Jan 2023
- Ally training session 12 Jan. 2023
- RefWorks College of Business Administration, 12 Dec. 2022
- Research Workshop : Research Outreach & Beyond Workshop, The Office of the Vice Chancellor for Research and Graduate Studies, 12 Dec 2022
- Beyond Industry 4.0 and 5.0: Towards a Smart-Digital Green Society- A Canadian Perspective in Education and Research, by Prof. Hany Moustapha, Director of Innovation SDG Network, University of Québec, 5 Dec. 2022
- Research at UOS: Opportunities, Grants and Expectations, by Prof. Maamar Bettayeb, Vice Chancellor for Research and Graduate Studies, 22 Nov. 2022
- Future of Science Parks (International Prospective) by Mr. Hassan Syed, CEO of Bir Ventures USA. the Technology Transfer Office [TTO], 21 Nov. 2022
- The Future of Business Education: Spotlight on Executive MBA, by Financial Times Live, 19 Oct. 2022

- Rethinking Examinations in Higher Education, COBA, 5 & 11 Oct. 2022
- Pre-Award: Research Funding Opportunities-Grants, 29-Sep-22
- How Does Learning Work Best Using Emotional Intelligence, The Institute of Leadership in Higher Education, 27 Sept 2022
- Refworks The Citation Manager Tool, 20 Sept. 2022
- Learning Objectives and Assessments: Evidence-Based Recommendations for Optimal Efficac, By Dr. Peter Horneffer, Lecturio, USA, 14 Sept. 2022
- A Guide to Sanely Flipping Your Classroom (APDP 112), King Fahd University of Petroleum and Minerals, Saudi Arabia, 7 sept. 2022
- *"Teaching Best Practices"*, College of Business Administration, University of Sharjah, UAE, May 25, 2022
- "Teaching When the News Is Terrible: A Conversation for Educators", by Harvard University, USA, Mar 23, 2022
- From Outcomes to Evidence: Using ePortfolios to Document Learning in the 21st Century, King Fahd University of Petroleum and Minerals, Saudi Arabia, May 17, 2022.
- Instructional Design: How Best to Optimize the Learning Process, By Dr. Peter Horneffer, Lecturio, USA, May 11, 2022
- "What Business Schools Can Do to Address the Climate Crisis", by Harvard University, USA, 31 March 2022
- Ensuring Assessment Leads to Learning, King Fahd University of Petroleum and Minerals, Saudi Arabia, March 23, 2022
- "Using Linkedin Learning to Enhance Professional Development", by Institute of Leadership in Higher Education, University of Sharjah, UAE, 2 March 2022
- Abu Dhabi International Dispute Resolution Forum, RESOLVE 2022, March 16, 2022, Abu Dhabi Global Market.
- Responsible Conduct of Research: Clinical versus Pre-Clinical Research, The Office of Vice Chancellor for Research & Graduate Studies, University of Sharjah, The 17th Research Café Talk, April 18, 2022
- 2<sup>nd</sup> Youth Sustainability Competition, University of Sharjah and Bee'ah, March 13
   22, 2022
- *"Research Opportunities in the University of Sharjah",* University of Sharjah, April 14, 2022
- Your Guide to Scopus Journal, University of Sharjah, April 25, 2022
- "7th International Forum on Innovation and Entrepreneurship", College of Business Administration, University of Sharjah, Feb 21, 2022
- Post-Award: Research Funding Opportunities-Grants and Guidelines, University of Sharjah, Feb 22, 2022
- "Research Fair Talk#1: Link Your Thesis to Community Challenges", University of Sharjah, College of Graduate Studies, March 15, 2022
- "Symposium on High Impact Educational Practices", by King Fahd University of Petroleum & Minerals KFUPM, KSA, 15-16 Feb 2022

- High-Impact Practices: What Makes Some Educational Experiences Important for Student Learning and Success? By Dr. Peter Felten "Assistant Provost for Teaching and Learning", Elon University
- Radical Engagement: Using High-Impact Educational Practices to Improve Learning, Involve More Students, and Take on Contemporary Challenges, by Ken O'Donnell, Vice Provost, California State University Dominguez Hills
- *Creating Significant Capstone Learning Experiences,* by Dr. Janet McCormick, Middle Tennessee State University
- Infusing HIEPs at Higher Education Institutions: Challenges and Opportunities, by Dr. Turki Baroud, Dr. Peter Felten, Dr. Janet McCormick and Ken O'Donnell
- *"Empowering Pandemic Response and Connected Health using AloT",* by Prof. Abbes Amira, Dean of College of Computing and Informatics, University of Sharjah, UAE, 7 Feb 2022
- "Alternatives to Traditional Assessment", by Institute of Leadership in Higher Education, University of Sharjah, UAE, 14 Feb 2022
- "ألاقتباس: أنواعه وكيفية تجنبه كلية الدراسات العليا", 'University of Sharjah, 28 Feb 2022
- "Unlock Your Creative Potential" by Institute of Leadership in Higher Education, 22-Feb-22
- "How to Use SPIN Database to Find External Funding Opportunities", by Dr. Khaled Besbes, Coordinator of Research Support Services, University of Sharjah, UAE, 11 Nov 2021
- *"Pre-Award: Research Funding Opportunities Grants and Guideline",* by Dr. Chaouki Ghenai, Chairman of the Research Funding Department, University of Sharjah, UAE, 28 Oct 2021
- "ProQuest One Academic", by UOS Libraries, University of Sharjah, UAE, 7 Oct 2021
- "Workshop International on Sustainable Systems Power and Energy", a joint event between Malaysia Kebangsaan University & University of Sharjah, UAE, 10 Oct 2021
- تقديم محاضرة بعنوان التجربة الأولى لكتابة ورقة بحثية ، جامعة الشارقة Oct 2021 •
- *"Fostering Student Engagement and Learning using Kahoot!",* by Institute of Leadership in Higher Education, University of Sharjah, UAE,21 Nov 2021

- "The Third annual strategic Conference", by University of Sharjah, UAE, 9 Dec 2021
- *" النشطة التعليمية"*, by Institute of Leadership in Higher Education, University of Sharjah, UAE, 10 Feb 2022
- "TurnItIn", by Institute of Leadership in Higher Education, University of Sharjah, UAE, 14 Oct 2021
- "Dashboarding a pandemic: Creating a system of meaning", by Institute of Leadership in Higher Education, University of Sharjah, UAE,18 Nov 2021
- "Self-Assessment: Is it only self-grading", by Institute of Leadership in Higher Education, University of Sharjah, UAE, 18 Nov 2021
- *"THE ART OF DESIGNING LEARNING ACTIVITIES"*, Institute of Leadership in Higher Education, University of Sharjah, UAE, 7 Feb 2021
- *"EndNote20 Online Orientation Session"*, by UOS Libraries, University of Sharjah, UAE, 23 Sep 2021
- "Normal Isn't Coming Back. What Can Educators and Students Do to Adapt in Our Ever-Changing Learning Environment", by Harvard University, USA, 28 Oct 2021
- "The Hybrid Classroom: How to Engage Students to Promote Individual and Collective Learning", by Harvard University, USA, 9 Sept 2021
- "الاضطرابات النفسية الوقاية والعلاج قسم الإرشاد والدعم النفسي", University of Sharjah, UAE, " 19 Oct 2021
- اكاديمية العربية "النقل البحري المستدام استعدادا للخمسين: التهيئة التشريعية والكفاءة التشغيل "
   اكاديمية العربية والنقل البحري المستدام استعدادا للخمسين: التهيئة التشريعية والنقل البحري المستدام المتعدادا للخمسين التهيئة التشريعية والكفاءة التشغي التهيئة التشريعية والكفاءة التشغي التهيئة المستدام البحري المستدام المستدام البحري المستدام الم</uلم مستدام المستدام المست المست مستدام المستدام المست
- *"Artificial Intelligence in Entrepreneurship"*, by Peter Michael Henry, Khalifa University, UAE, 14 Oct 2021
- "Task Stream", by Prof. Syed Tipu, University of Sharjah, UAE, 7 Oct 2021
- "Post-Award: Research Funding Opportunities", by Dr. Chaouki Ghenai, Chairman of the Research Funding Department, University of Sharjah, UAE, 24 Feb 2022
- "SciVal provided from KnowledgeE", by Office of Vice Chancellor for Research & Graduate Studies, University of Sharjah, UAE, 15 Sept 2021

- "Introduction of Space Law & Policy", by the College of Law, University of Sharjah, UAE, 28 Oct 2021
- "Hands-on Educational Games to Strengthen the Quality of Course Delivery & Student Engagement in Online Classes", by Institute of Leadership in Higher Education (ILHE), University of Sharjah, UAE, January 24, 2021
- "Writing Effective Research Proposals" by Dr. Maha Saber, University of Sharjah, UAE December 7, 2020
- "Administering and Troubleshooting Online Exams -2" Academic Computing Section, University of Sharjah, UAE, November 30, 2020
- "Administering and Troubleshooting Online Exams -1" Academic Computing Section, University of Sharjah, UAE, November 29, 2020
- "Qualtrics Workshop", by Qualtrics Representative Mideast and Europe, October 22, 2020
- Online Exams Training, conducted by College of Business Administration, University of Sharjah, UAE, October 12, 2020
- "RefWorks How to Manage Your References Using RefWorks", by ProQuest Education, Dubai, October 6, 2020
- *"Explore Blackboard ULTRA Second Workshop"*, by Academic Computing Section, University of Sharjah, UAE, October 5, 2020
- "Building Interactive Course in Blackboard", by Academic Computing Section, University of Sharjah, UAE, October 5, 2020
- *"Explore Blackboard ULTRA"*, by Academic Computing Section, University of Sharjah, UAE, September 24, 2020
- *"Information Technology Security"*, by Academic Computing Section, University of Sharjah, UAE, September 23, 2020
- "Blackboard Assignment Tool, Rubrics and Attendance", by Academic Computing Section, University of Sharjah, UAE, September 17, 2020
- *"SciVal software",* by University of Sharjah, UAE, September 17, 2020
- *"Blackboard ULTRA"*, by Academic Computing Section, University of Sharjah, UAE, September 3, 2020

- Online Exams Training, conducted by Alison Wells. Organized by Institute of Leadership in Higher Education & IT Dept., University of Sharjah, UAE, 17 April 2020
- Blackboard Usage Skills. Organized by Institute of Leadership in Higher Education, University of Sharjah, UAE, 4 March 2020
- Blended learning workshop for CBA faculty members. Organized by Institute of Leadership in Higher Education, University of Sharjah, UAE, 16 February 2020
- Introduction to Online Learning. Organized by Institute of Leadership in Higher Education, University of Sharjah, UAE, 21 Nov., 2019.
- Technology Enhanced Teaching & Learning Chasing Your Teaching to Match the Learning Needs of Your Students", Organized by Institute of Leadership in Higher Education, University of Sharjah, UAE, 25 Feb, 2019.
- "Strategic Instruction and Services for University Students with Learning Difficulties" by Prof. George Hagerty, President of Beacon College, Florida, USA. Organized by Institute of Leadership in Higher Education, University of Sharjah, UAE, 19 – 20 November 2018
- *"USING TECHNOLOGY IN EDUCATION: A PRACTICAL APPROACH",* Institute of Leadership in Higher Education, University of Sharjah, UAE, 8 November 2018.
- *"Teaching and Learning Workshop: Assessment and Feedback"* by Professor Clare Milsom, organized by Institute of Leadership in Higher Education, University of Sharjah, UAE, 24 April, 2018.
- *"Integrating Research in Undergraduate Courses"* by Professor Clare Milsom, organized by Institute of Leadership in Higher Education, University of Sharjah, UAE, 23 April, 2018.
- *"Active Learning"* by Professor Clare Milsom, organized by Institute of Leadership in Higher Education, University of Sharjah, UAE, 22 April, 2018.
- *"The Outstanding University Professor"* by Prof. Mamdoh Nooreldin, organized by Institute of Leadership in Higher Education, University of Sharjah, UAE, 13 – 15 Feb., 2018.
- "Promoting Deep Learning using Internet Technologies" by Prof. Derek Bruff, Director, Center for Teaching, Vanderbilt University, USA http://cft.vanderbilt.edu, organized by Institute of Leadership in Higher Education, University of Sharjah, UAE, 30 April - 1 May, 2017

- "University Regulations for the Promotion of Faculty Members in English", Center for Continuing Education and Professional Development, University of Sharjah, UAE, November 16, 2017
- "Strategic Planning and Leadership in Higher Education" organized by Institute of Leadership in Higher Education, University of Sharjah, UAE, September 12 - 14, 2017
- *"Taskstream Workshop"*, by Dr. Esam Agamy, Dean of Quality Assurance, Institutional Effectiveness & Accreditation [University of Sharjah, UAE, November 28, 2017
- "Scopus: Author and Affiliation Profile" by Mr. W Mansour, Elsevier [University of Sharjah, UAE, April 5, 2017].
- *"Bylaws and Regulations Training"*, University of Sharjah, UAE, August 30, 2016
- Course Management System with Blackboard, AGU University, Dubai, UAE
- Course File, AGU University, Dubai, UAE
- Course Management System with Moodle, Ajman University, UAE
- Credit Hour System, Ain Shams University, Egypt
- Organizing and Managing Scientific Conferences, Ain Shams University, Egypt
- International Scientific Publishing for Researchers, Ain Shams University
- Time & Stress Management, Ain Shams University, Egypt
- Communication Skills in Classroom, Ain Shams University, Egypt
- Proposal Writing, Ain Shams University, Egypt
- Managing and exploring data with NUDIST2, University of Lancaster, Lancaster, UK
- Statistical Analysis Techniques, University of Lancaster, Lancaster, UK
- Qualitative Data Analysis, University of Lancaster, Lancaster, UK

### B) Participation in Seminars & Forums

- "Al and Language Processing" by Prof. A. Fayq, University of Sharjah, UAE, March 7, 2021
- "Leveraging extreme challenges for successful venture creation: Opportunity creation among visibly and invisibly disabled entrepreneurs", By Prof. Wilson Ng, University of Roehampton, UK, February 11, 2021
- "When I Should Stop Doing Research" by Prof. Qutayba Hamid, University of Sharjah, UAE, February 7, 2021

- "The interplay between servant leadership and organizational politics", by Dr. Muhammad Nisar, University of Sharjah, UAE, January 21, 2021
- "The role of institutional quality and environment-related technologies in ecological degradation for BRICS", by Dr. Eyup Dogan, University of Sharjah, UAE December 10, 2020
- "The Exit of the Oil Age", by Prof. Nouar Tabet, University of Sharjah, UAE, December 6, 2020
- "Convergence Versus Divergence of CSR in Developing Countries", by Professor Dima Jamali, University of Sharjah, UAE, November 19, 2020
- "Audit judgment and decision-making: an experimental approach", by Dr. M. Endrawes, McQuarie University, Australia, November 12, 2020
- *"Research Groups Workshop"*, by College of Business Administration, University of Sharjah, UAE, October 28, 2020
- *"المشاركة الطلابية في زمن التحول و التغيير*", by Research Institute of Humanities & Social Sciences(RIHSS), University of Sharjah, UAE, October 20, 2020
- "ئدوة الابتكار والاختراع في مجالات العلوم الإنسانية والاجتماعية وإدارة الأعمال", by Research Institute of Humanities & Social Sciences(RIHSS), University of Sharjah, UAE, October 19, 2020
- •
- النفس لمواجهة " العملية في التربية وعلم النفس لمواجهة " by College of Arts, Humanities & Social Sciences, University of Sharjah, UAE, October 15, 2020
- *"19 عزز صحتك النفسية في ظل جائحة كوفيد 19*", by Disability Resource Center, University of Sharjah, UAE, October 13, 2020
- *"Ethics in Humanities & Social Sciences"*, by Research Institute of Humanities & Social Sciences(RIHSS), University of Sharjah, UAE, October 13, 2020
- "CREATIVITY 4 THE 4th IR", By Prof. Nadia Alhasani, University of Sharjah, UAE, October 4, 2020
- "Real Estate Investor's Behavior", by Prof. Hussein Al-Tamimi, University of Sharjah, UAE, 28 Feb. 2019
- *"Turkish Multinationals: Market Entry and Post-Acquisition Strategy",* by Prof. Ekrem Tatoglu, University of Sharjah, UAE, October 27, 2019

- "Can Arabic proverbs enhance Arabic speaking students' comprehension of financial concepts?", by Dr. Hersi Warsame, University of Sharjah, UAE, 31 Jan. 2019
- *"Strategy as a Theory of Winning",* By Prof. Azaddin Khalifa, University of Sharjah, UAE, 15 November 2018
- "Dynamics of Alliance Capability in Developed and Emerging Economies: A Comparison and Integrative Theoretical Review", By Dr. Saba Khalid, University of Sharjah, UAE, 1 November 2018
- "Countries that Require External Assistance in Food Supply: Does Climate Change Matter?", by Dr. Hoda Ragab Abdel Aziz, University of Sharjah, UAE, 18 October 2018
- "Database Euromonitor International", By Imad Abouelaz, University of Sharjah, UAE, 4 October 2018
- "Supervisor's Machiavellianism, Subordinate Performance and Abusive Supervision: Testing the Effect of Dark Personality on Supervisor's Behavior", by Dr. Samina Quratulain, University of Sharjah, UAE, 15 March, 2018.
- "Happiness and Quality of Working Life of Academics in the UAE: Do Passion for Work and Work-Life Balance Matter?", by Dr. Moyassar Zuhair Al Yas Al Taie, University of Sharjah, 8 March, 2018
- "Attending a workshop on Ethics and Professional Standards, by Mr. Michael, Director of CFA institute Ethics", Ibn Al-Nafees Hall, University of Sharjah, UAE, 5 March, 2018
- "Empowerment, Knowledge Sharing and Innovative Behaviors: Exploring Gender Differences in the UAE Context", by Dr. Rawan Abukhait, University of Sharjah, 22 Feb., 2018
- The 3<sup>rd</sup> International Forum on Innovation and Entrepreneurship Program, University of Sharjah, UAE, 15 Feb., 2018
- The 5<sup>th</sup> Conference on Human Resources to be held tomorrow, 31 January, 2018 Al Razi Hall, University of Sharjah
- *"Ethics in Investments"* by a CFA team from London, University of Sharjah, UAE, April 10, 2017.

- "The quest for cultural pluralism: Exploring accounting textbooks used in Indonesia through a postcolonial lens" by Dr. Irsyadillah Abu Bakar, University of Sharjah, UAE, Nov. 21, 2017
- "Research at UOS: Opportunities and Grants" by Prof. M. Bettayeb, University of Sharjah, UAE, Nov. 14, 2017
- *"The Influence of Agency Conflict Types I and II on Earnings Management"* by Prof. Mohamad Ali Bin Abdul Hamid, University of Sharjah, UAE, Oct. 24, 2017]
- "Did Negative Interest Rates Improve Bank Lending?" by Prof. Philip Molyneux, University of Sharjah, UAE, Oct. 17, 2017
- "Revisiting the Mediating Effect of Entrepreneurial Behaviour on Proactiveness Performance Relationship: The Role of Business Ties and Competitive Intensity" by Dr. Volkan Yeniaras, University of Sharjah, UAE, 18 Oct., 2016
- "Barriers to E-HR acceptance and effectiveness" by Dr. Samina Quratulain, University of Sharjah, UAE, 25 Oct., 2016
- "Individual differences, cognitive abilities and behavioural anomalies: evidence against rationality" by Dr. Mohamed Albaity [University of Sharjah, UAE, 1 Nov., 2016
- "Performance measurement with multiple interrelated variables and threshold target levels: Evidence from retail firms in the U.S." by Dr. Panagiotis Zervopoulos, University of Sharjah, UAE, 15 Nov., 2016
- "Developing innovation culture in organizations: A model and case application" by Dr. Abeer Abdul Karim, University of Sharjah, UAE, 29 Nov., 2016

### C) <u>Relevant IT Skills</u>

- SmartPLS software for structural equation modelling using partial least squares approach
- Computer applications such as SPSS (Statistical Package of Social Science), Microsoft Office and Windows environment (Word, Excel and Power Point, Internet Applications).
- E-learning applications such as Blackboard Learning System and Moodle system
- DS software for computer applications in operations management and decision Science models
- MS project software for project management

## [VI] OTHER SERVICES

- Planning, organizing and moderating The Digital Leadership Symposium 2021 at the College of Business Administration that attracted over 800+ attendees (March 23rd, 2021). Among the speakers were H.E. Mohamad Alabbar (Founder of Emaar Properties, Founder of Noon.com, Chairman of Eagle Hills and Americana Group, Founder & Chairman of Alabbar Enterprises) and H.E. Mr. Marwan Sarkal (Executive Chairman of Sharjah Investment and Development Authority).
- Member of Sustainability circle leader- purchasing and supply chain, University of Sharjah, Jan 2019 2020
- Participating with my students in the Annual Procurement Summit organized by the Chartered Institute of Procurement & Supply Conference on Oct. 9, 2019 in Radisson Blu Hotel – Sharjah Members of the Chartered Institute of Procurement & Supply in UAE

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- Coordinating with Sharjah Economic Development & University of Sharjah's "Knowledge-based Economy initiatives" April - September 2017
- Preparing and Conducting over 150 Training Programs for the Following Governmental Institutions

### (1) Federal Police, Sharjah, UAE & Ministry of Interior, UAE

- Total Quality Management in Policing, Federal Police, Sharjah, 14 16 February, 2016
- $\circ~$  Outstanding Performance and Career Development, Federal Police, Sharjah, 15 19 May, 2016
- Supervision and Monitoring Skills, Federal Police, Sharjah, 17 21 April 2016
- Methods of motivation and measurement of job satisfaction, Federal Police, Sharjah, 8 – 12 May 2016
- Body Language in Service Delivery, General Directorate of Residency and Foreigners Affairs, Dubai, 1 - 3 May 2016
- Skills of providing outstanding service, 3 7 April 2016
- Managing Meetings, Federal Police, Sharjah, 7 11 February, 2016
- Excellence in Customer Service, Federal Police, Sharjah, 10 14 May 2015
- Planning Skills, Federal Police, Sharjah, 4 8 October 2015

- Leadership Training Course, Ministry of Interior, Officers Training Institute, Sharjah, 6 – 29 October 2015
- Presentation Skills, Federal Police, Sharjah, 18 19 Oct., 2015
- Motivating Employees, Sharjah Police Headquarters, Sharjah, 14 18 June, 2015
- Service Excellence, Federal Police, Sharjah, 19 23 April, 2015
- Knowledge Management, Ministry of Interior, 12 16 April, 2015
- Formulation of Personal Visions and Goals, Federal Police, Sharjah, 13 17 September 2015
- Work Motivation and Development, Dubai Police Academy, 26 28 June, 2011
- Managerial Skills, Federal Police, Sharjah, 16 19 March, 2011
- Balanced Score Card, Federal Police, Sharjah, 23 25 March, 2011
- Administrative Skills, Federal Police, Sharjah, 16 19 March, 2011
- Effective Leadership, Dubai Police, Dubai, 22 24 Nov. 2010
- Administrative Skills, Abu Dhabi Police, Abu Dhabi, 20 24 June, 2010
- Dealing with Managers and Subordinates, General Directorate of Abu Dhabi Police, Abu Dhabi, 13 – 17 April, 2008
- Measuring Customer Satisfaction, Abu Dhabi Police, Abu Dhabi, 22 26 June 2008
- Transforming Creative Ideas into Action Plans, Abu Dhabi Police, Abu Dhabi, 6 9 April 2008
- Warehousing Management (Group IV), Federal Police, Sharjah, 24 25 Feb, 2008
- $\circ~$  Warehousing Management (Group III), Federal Police, Sharjah, 10 13 Feb. 2008
- Warehousing Management, Federal Police, Sharjah, 4 7 Nov., 2007
- Managing Change, Abu Dhabi Police, Abu Dhabi, 8 11 July, 2007
- Employees' Assessment and Motivation Methods, General Directorate of Abu Dhabi Police, Abu Dhabi, 17 – 20 June 2007
- Warehousing Management, Sharjah Police 4 7 June 2007
- Excellence in Customer Service Management, Abu Dhabi Police, Abu Dhabi, 4-8 March, 2006
- Performance Appraisal Skills, Abu Dhabi Police, Abu Dhabi, 4 7 February, 2006
- Reporting Skills, Abu Dhabi Police, Abu Dhabi, 5 9 November, 2006
- Purchasing and Warehousing Management, Federal Police, Sharjah, 6 9 May, 2006
- Organizational Empowerment, Abu Dhabi Police, Abu Dhabi, 31 Dec. 2005 to 4 Jan., 2006
- $\circ~$  Internal Quality Auditing in accordance with ISO 9000 Abu Dhabi Police, Abu Dhabi, 13 17 March, 2004

# (2) Sharjah Directorate of Human Resources (SDHR) & Sharjah Economic Development Dept. (SEDD), Sharjah, UAE

- Future Managers, SDHR, Sharjah, 18 20 Jan., 2015
- Managing Productive Meetings, SDHR, Sharjah, 2 4 Nov. 2014
- o Retaining Employees during Crises, SDHR, Sharjah, 31 oct.-4 Nov., 2010
- Management Skills, SDHR, Sharjah, 9 12 Nov., 2008
- Managing Personal Relations and Communication, SDHR, Sharjah, 8 10 June 2008
- Customer Service, SDHR, Sharjah, 4 5 June 2008
- Organizational Culture, SDHR, Sharjah, 4 7 May, 2008
- Comp. Employee Forum (Group 2), SDHR, Sharjah, 11 13 May, 2008
- Developing Leadership Skills, SDHR, Sharjah, 27 30 April 2008
- Comp. Employee Forum (Group 1), SDHR, Sharjah, 25 27 March, 2008
- Managing Work Suggestions and Complains, SDHR, Sharjah, 16 17 March, 2008
- Conflict Management at Work, SDHR, Sharjah, 12 15 November, 2007
- o Job Satisfaction, SDHR, Sharjah, 17 20 June, 2007
- Writing Business Reports, SDHR, Sharjah, Sharjah, 15 18 April 2007
- Developing the Creative Capabilities of Entrepreneurs Department of Economic Development, Sharjah, Sharjah, 20 – 21 February 2007
- Managing Government Services SDHR, Sharjah, Sharjah, 11 14 February 2007
- Electronic Commerce for Small Projects- Department of Economic Development, Sharjah 19-21 December 2006
- Conflicts in Management and Leadership, SDHR, Sharjah, 11 13 Sept., 2005
- o Contemporary Management Challenges, SDHR, Sharjah, 22 24 May, 2005
- Positive thinking and the Art of Mastering Work, Sharjah University & SDHR, Sharjah, 20 – 22 March, 2005
- Positive thinking and the Art of Mastering Work, SDHR, Sharjah, 13 15 March, 2005
- Success Secrets at Work, SDHR, Sharjah, 10 12 January, 2005
- Conference Management, SDHR, Sharjah, 13 15 Sept., 2004
- o Crisis Management, SDHR, Sharjah, 20 24 June, 2004
- Time Management & Productivity, SDHR, Sharjah, 23 25 Feb., 2004

### (3) Dubai Health Authority, Dubai

- Quality Management, Dubai Health Authority, Dubai, 25 26 Oct., 2015
- Crisis Management, Dubai Health Authority, Dubai, 10 11 March, 2013
- Project Management, Dubai Health Authority, Dubai, 17 18 Dec., 2012
- o Quality Improvement, Dubai Health Authority, Dubai, 11 12 June, 2012
- Negotiation Skills, Dubai Health Authority, Dubai, 28 29 May, 2012

- Knowledge Management Training, Dubai Health Authority, Dubai, 18 19 April, 2011
- o Report Writing, Dubai Health Authority, Dubai, 12 May 2009
- Problem Solving and Decision Making Dubai Health Authority, Dubai, 24 -26 February 2009

### (4) Dubai Municipality, Dubai, & Other UAE Municipalities

- Logistics Management, Dubai Municipality, Dubai, 17 19 May, 2015
- Six Sigma Quality, Dubai Municipality, Dubai, 7 10 Feb., 2010
- Preparing New Supervisors, Ras Al Khima Municipality, Ras Al Khima, 23 25, 2009
- Presentation Skills, Dubai Municipality, Dubai, 26 28 April, 2009
- Benchmarking, Dubai Municipality, Dubai, 26 28 Feb., 2008
- Strategic Planning, Al Ain Municipality, Conducted in Dubai, 29 June 3 July, 2008
- Management Diploma, Al Ain Municipality, Conducted in Dubai, 20 22 November, 2007
- Managing and Organizing Meetings, Dubai Municipality, Dubai, 22 24 July, 2007
- o Self- Development, Sharjah Municipality, Sharjah, 12 14 March, 2007
- Customer Service, Dubai Municipality, Dubai, 12 14 Dec., 2006
- o Six Sigma Quality, Dubai Municipality, Dubai, 8 Feb. 2005
- Productive Teamwork, Dubai Municipality, Dubai, 15 17 May, 2005
- Productive Teamwork, Dubai Municipality, Dubai, 20 22 Feb, 2005
- o Creative Thinking, Dubai Municipality, Dubai, 23 26 May, 2004
- New Directions in Managing Public Markets, Abu Dhabi Municipality, 17-21 April, 2004

### (5) Dubai Customs & Al Ain Customs, UAE

- Knowledge Management, Al Ain Customs, Al Ain, 14–18 September, 2014
- Body Language Training, Dubai Customs, Dubai, 21 23 Dec., 2010
- o 6 Sigma Skills Dubai Customs, Dubai 25 27 April 2010
- Project Management Training, Dubai Customs, Dubai, 18 20 April, 2010
- Creativity Skills Training, Dubai Customs, Dubai, 18 20 Nov., 2008
- Performance Management (Group 2), Dubai Customs, Dubai, 2 3 April, 2008
- $\circ~$  Performance Management (Group 1), Dubai Customs, Dubai, 20 21 March, 2008

### (6) Naturalization and Residency Department in Dubai & Abu Dhabi, UAE

- Excellence in Customer Service, Dubai Naturalization and Residency Dept. in Dubai, 7 – 8 November, 2007
- Excellence in Customer Service, Dubai Naturalization and Residency Dept., Dubai, 11 – 13 September, 2007
- Dealing with Managers, Abu Dhabi Naturalization and Residency Department, Abu Dhabi, 29 April - 2 May, 2007
- $\circ~$  Leading Effective Teams, Dubai Naturalization and Residency Dept., Dubai, 19 21 March 2007
- Dealing with Clients, Dubai Naturalization and Residency Department, Dubai, 15 March, 2007
- Excellence in Customer Service, Dubai Naturalization and Residency Dept., Dubai, 4 – 7 December, 2006
- Excellence in Customer Service, Dubai Naturalization and Residency Dept., Dubai, 12 – 16 November, 2006

### (7) Dubai Courts, Dubai, UAE

- $\circ~$  Dealing with Managers and Subordinates, Dubai Courts, Dubai, 10 11 Feb., 2013
- $\circ~$  The Art of Writing Business Correspondences, Dubai Courts, Dubai, 7 8 December, 2011
- Dealing with Managers and Subordinates, Dubai Courts, Dubai, 6 7 April, 2011
- Middle Management Skills, Dubai Courts, 16 18 March, 2010
- Excellence in Customer Service, Dubai Courts, Dubai, 29 31 May, 2007
- Advanced Administrative Skills, Dubai Courts, Dubai, 20 22 May, 2007
- Thinking Skills & Problem Solving, Dubai Courts, Dubai, 6 7 April, 2006

### (8) Ajman Emirate & Ajman Free Zone, Ajman, UAE

- 25 Ways to Excellence in Management and Leadership (Group 1), Ajman Free Zone, 1 - 2 April, 2009
- 25 Ways to Excellence in Management and Leadership (Group 2), Ajman Free Zone, 21 - 22 April, 2009
- Internal and External Customer Service, Ajman Emirate, 27 28 December, 2004
- o Communication and Influencing Skills, Ajman Emirate, 4 5 April, 2004

### (9) Ministries: Education, Labor, Works and Finance

- Management by Objectives for Strategic Effectiveness, Ministry of Works, Dubai, 11 – 13 October 2015
- Strategic Human Resources Management (Group 1), Ministry of Education, Sharjah, 12 – 15 October, 2008

- Strategic Human Resources Management (Group 2), Ministry of Education, Sharjah, 26 – 29 October, 2008
- Strategic Human Resources Management (Group 3), Ministry of Education, Sharjah, 9 – 12 November, 2008
- Time Management, Ministry of Labor, Abu Dhabi, 21 23 October, 2008
- Leadership Skills, Ministry of Finance, Abu Dhabi 18 19 May 2008
- Creative Problem Solving & Decision Making, Ministry of Labor, Dubai, 28
   October 1 November, 2007
- $\circ~$  Creative Problem Solving and Decision Making, Ministry of Labor, Abu Dhabi, 13 16 May, 2007
- Customer Service, Ministry of Finance, Al Ain, 10 13 June, 2007
- Advanced Presentation Skills, Ministry of Health, Abu Dhabi, 28 24 June, 2006

### (10) Oil, Gas and Energy Organizations

- o Disaster Recovery Planning, Aramco KSA, Dubai, 14 18 Dec., 2014
- o Customer Service (Group 1), Emirates Petroleum, Sharjah, 8 9 April, 2009
- Customer Service (Group 2), Emirates Petroleum, Sharjah, 13 14 April, 2009
- Customer Care (Group 3), National Drilling Company (NDC), Abu Dhabi, 17
   19 April 2006
- Customer Care (Group 2), National Drilling Company (NDC), Abu Dhabi, 20
   22 March, 2006
- Customer Care (Group 1), National Drilling Company (NDC), Abu Dhabi, 20
   22 February, 2006
- Customer Service, National Drilling Company (NDC), Abu Dhabi, 20 22 Feb., 2006
- Human Resource Management Skills, Binonah Energy, Abu Dhabi, 3 7 July, 2004

### (11) Emirates Identity Authority, Sharjah & Al Ain

- Simplifying Work Procedures, Emirates Identity Authority, Sharjah, 8 10 May, 2011
- Total Quality Management, Emirates Identity Authority, Al Ain, 21 24 June, 2009

### (12) Emirates Transport, Dubai

- Customer Satisfaction Survey, Emirates Transport, Dubai, 17 19 October 2010
- o Comp. Employee, Emirates Transport, Dubai, 16 18 February, 2010
- Project Management, Emirates Transport, Dubai, 17-19 June, 2006

### (13) Other Professions/Industries

- Selection and Recruitment, The Grievances Board of KSA, Dubai, 28 April 2 may, 2013
- Japanese Management Experience, Public Program, Dubai, 28 29 September, 2012
- Professional Writing for Abu Dhabi Judicial Department, Abu Dhabi, 12 14 December, 2011
- Human Resources Development, Public Program, Dubai, 29 30 June, 2011
- o Customer' Needs, Charity Association, Ras Al Khaimah, 19 Feb. 2011
- Developing Supervisory Skills, Kuwait Zakat House, Dubai, 6 10 February, 2011
- Creativity Skills, Dubai Islamic Bank, 20 21 Oct. 2010
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